URMI SURESH

EMAIL	PHONE	WEBSITE
urmisuresh1@gmail.com	858 436 6911	urmisuresh.com

EDUCATION

University of California San Diego   Sep 2018 - Jun 2022

B.S. in Cognitive Science with a Specialization in Machine Learning and Neural Computation
Minor: Computer Science

WORK EXPERIENCE

U.S. Bank | Business Analyst Intern   Jun 2021 - Aug 2021

• Collected and categorized a dataset of over 2,800 values before using Microsoft Excel to process and analyze the data
• Leveraged data visualization tools to aid in conceptualizing data and communicating insights
• Developed a new workflow process to potentially reduce the amount of incoming emails by 53%
• Performed internal operations consulting and optimization

Cherish Parenting | Business Analyst Intern   Jan 2021 - Apr 2021

• Quantified key metrics and synthesized insights to improve the company's marketing strategy
• Navigated an Agile environment successfully while concurrently using Google Analytics and Google Data Studio to produce concise weekly data-centric reports specific to both CEO and content team
• Strategized ways of increasing newsletter subscriptions and ways of fostering social media growth that resulted in a 25% growth of subscriptions and 250+ new instagram followers

U.S. Bank | Technology Analyst Intern   Jun 2020 - Aug 2020

• Analyzed and reviewed incident report data from Salesforce in an effort to detect trends and discover the root cause behind common issues
• Proposed numerous course of actions to reduce recurring issues and improve the efficacy of the support team in increasing clientele satisfaction
• Crafted visual aids and presentations to help enhance understanding of trending reports

San Diego Supercomputer Center | Research Intern   Jun 2017 - Aug 2017

• Collaborated with an SDSC mentor and conferred with a team dedicated to researching new and familiar software packages
• Gained exposure to career options, work readiness skills, and mentoring by computational research scientists

Kumon | Teaching Assistant   Jul 2017 - Sep 2018

• Mentored and guided students in developing their math and reading skills
• Encouraged an independent learning mindset and instilled critical problem solving capabilities
• Graded 1000+ packets and spent 300+ hours teaching

MEMBERSHIPS

• Data Science Student Society • Cognitive Science Student Association • Alpha Omicron Pi Fraternity •

LANGUAGES

• Python • SQL • Microsoft Excel • HTML • CSS • Java •

LINKEDIN	GITHUB
www.linkedin.com/in/urmi-suresh	www.github.com/urmisuresh